



To Our Valued Customers:

As the coronavirus (COVID-19) begins to have an increased impact on our communities, we feel it is important to connect directly with you to share more about the steps we are taking to help keep you, our employees and our communities safe and healthy.

For Pronto Installation, that means understanding how the coronavirus (COVID-19) affects our employees, customers and communities, and then making the necessary adjustments to our work and operations.

The health and safety of our customers and employees has always been one of our top priorities and we will continue to monitor this rapidly evolving situation.

We have already adopted several procedures in response to the threat of the coronavirus and we will revise or add new ones as the situation warrants.

We are screening all of our employees for potential symptoms of coronavirus (COVID-19), including body temperature, prior to dispatch. Any employee with potential symptoms will not be dispatched to your home.

All of our technicians are instructed to use gloves during all services. Our employees are also instructed to minimize your possible exposure by not shaking hands, by keeping a distance from you and your family of at least 3 feet whenever possible and by covering any cough or sneeze with their arm or a tissue.

We are closely following the Centers for Disease Control's (CDC) guidelines and recommendations on the steps we can take to help prevent the spread of the virus and we highly recommend that all of our valued customers do the same.

Together, we can make a difference and get through this difficult time safely.

If for any reason, you believe there might be a condition in your home that poses a risk to your family or our Technician and you wish to reschedule your appointment, please contact us at (877)967-7668

Sincerely,

Yossi Shimony

C.E.O Owner Pronto Installation Inc.